



AT YOUR SIDE WITHOUT LIMITS

Lamborghini AFTER SALES



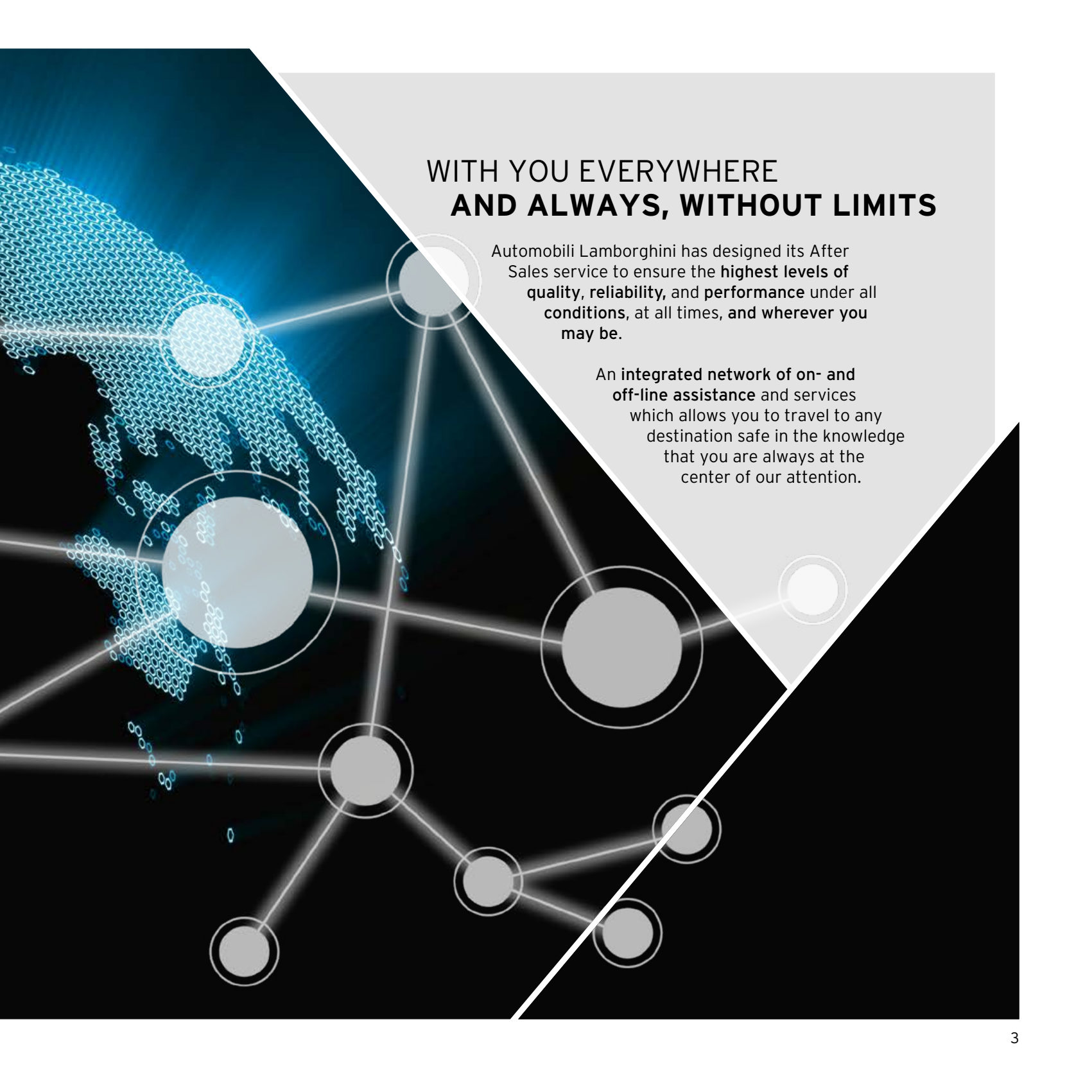
LAMBORGHINI AFTER SALES **UNIQUE EXPERIENCE**

Tools and services offered in accordance with the philosophy that inspires our vehicles: **extraordinary performance** as a result of **cutting-edge technology**, a continuous search for the **highest levels of reliability**, and **constant innovation**.

Lamborghini's After Sales service is designed to **maintain the unique thrill and intensity of your driving experience** ensuring every day feels like the day you first got behind the wheel.



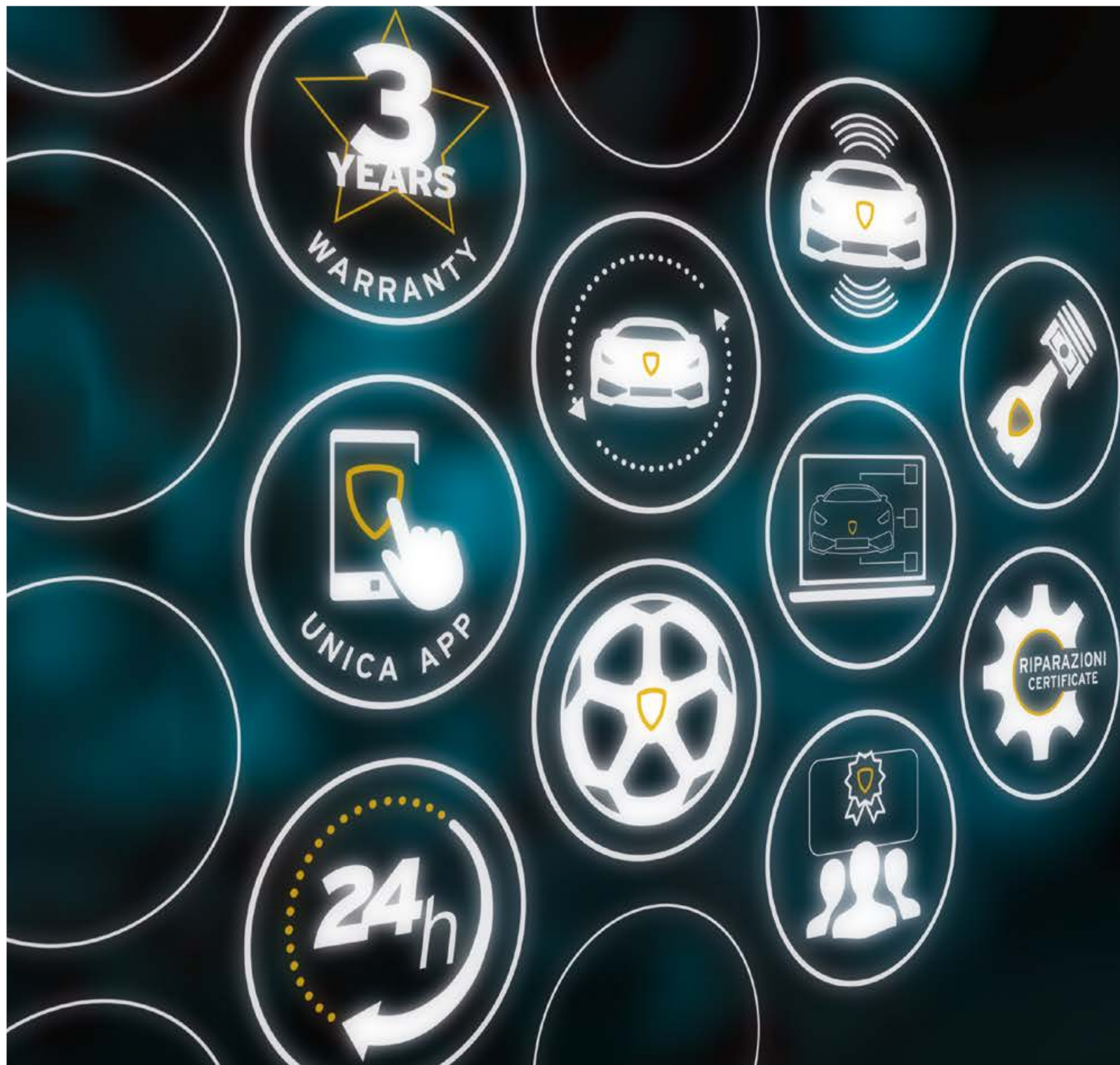




WITH YOU EVERYWHERE AND ALWAYS, WITHOUT LIMITS

Automobili Lamborghini has designed its After Sales service to ensure the **highest levels of quality, reliability, and performance** under all conditions, at all times, and wherever you may be.

An **integrated network of on- and off-line assistance** and services which allows you to travel to any destination safe in the knowledge that you are always at the center of our attention.



INNOVATIVE SOLUTIONS FOR EXCLUSIVE SERVICES

Speed, reliability, and technical content in constant evolution: these are the core values of Lamborghini After Sales. With Lamborghini After Sales, you can also count on the qualified support of our official network of Dealers and Service Points, which can meet all your requirements and manage your vehicle as efficiently as possible.

Ease of use, advanced functions, and the highest levels of performance: each and every service offered meets our **highest quality standards**, and receives **the attention and care** we have always dedicated to each and every customer.





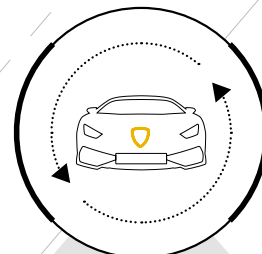
LAMBORGHINI
UNICA



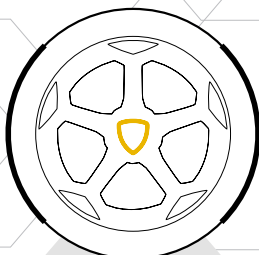
THREE-YEAR
WARRANTY



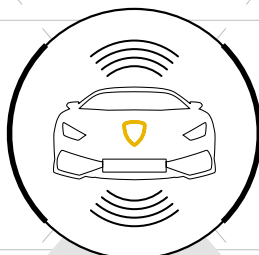
24/7
ROADSIDE
ASSISTANCE



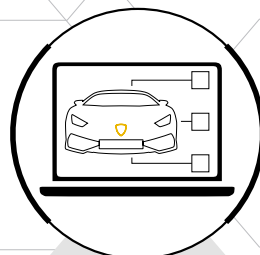
EXCELLENCE
MOBILITY PROGRAM



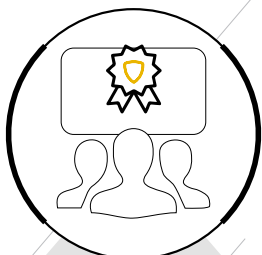
ACCESSORI
ORIGINALI



LAMBORGHINI
CONNECT



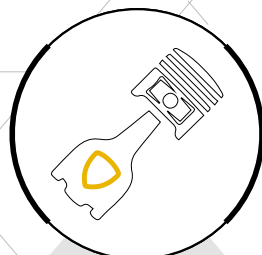
MAINTENANCE
PACKAGES



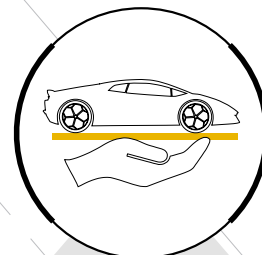
TRAINING AND
CERTIFICATION



CERTIFIED
REPAIRS



ORIGINAL
SPARE PARTS



SELEZIONE



A NEW DIMENSION OF SERVICE

Maximizing the extraordinary features of our vehicles by always supplementing them with supporting services and aftercare of the highest quality: from the innovative possibilities of the new **Lamborghini Unica App** and the functions of the **Car Connect** system, to the **extended warranties and roadside assistance service**; from the range of **original spare parts and accessories** to the **maintenance program** and **Selezione pre-owned vehicle** program, **Lamborghini After Sales** provides a complete range of dedicated services and functions.

Discover Lamborghini's After Sales offering:

• LAMBORGHINI UNICA	P. 8	• MAINTENANCE PACKAGES	P. 42
• THREE-YEAR WARRANTY	P. 14	• TRAINING AND CERTIFICATION	P. 48
• 24/7 ROADSIDE ASSISTANCE	P. 18	• CERTIFIED REPAIRS	P. 52
• EXCELLENCE MOBILITY PROGRAM	P. 22	• ORIGINAL SPARE PARTS	P. 60
• ACCESSORI ORIGINALI	P. 26	• SELEZIONE	P. 66
• LAMBORGHINI CONNECT	P. 32		

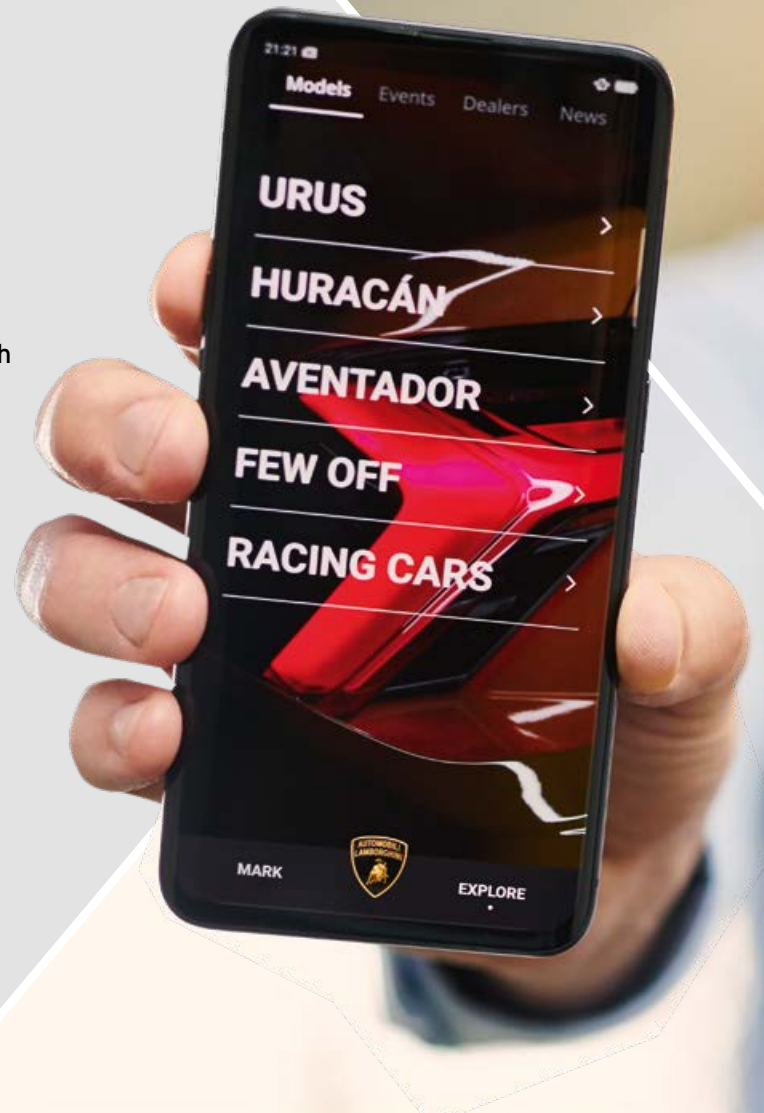


LAMBORGHINI UNICA

The exclusive new app

The whole Lamborghini universe at the touch of your fingers: Lamborghini UNICA is the digital key to the House of the Raging Bull.

An exclusive app only for Lamborghini owners.





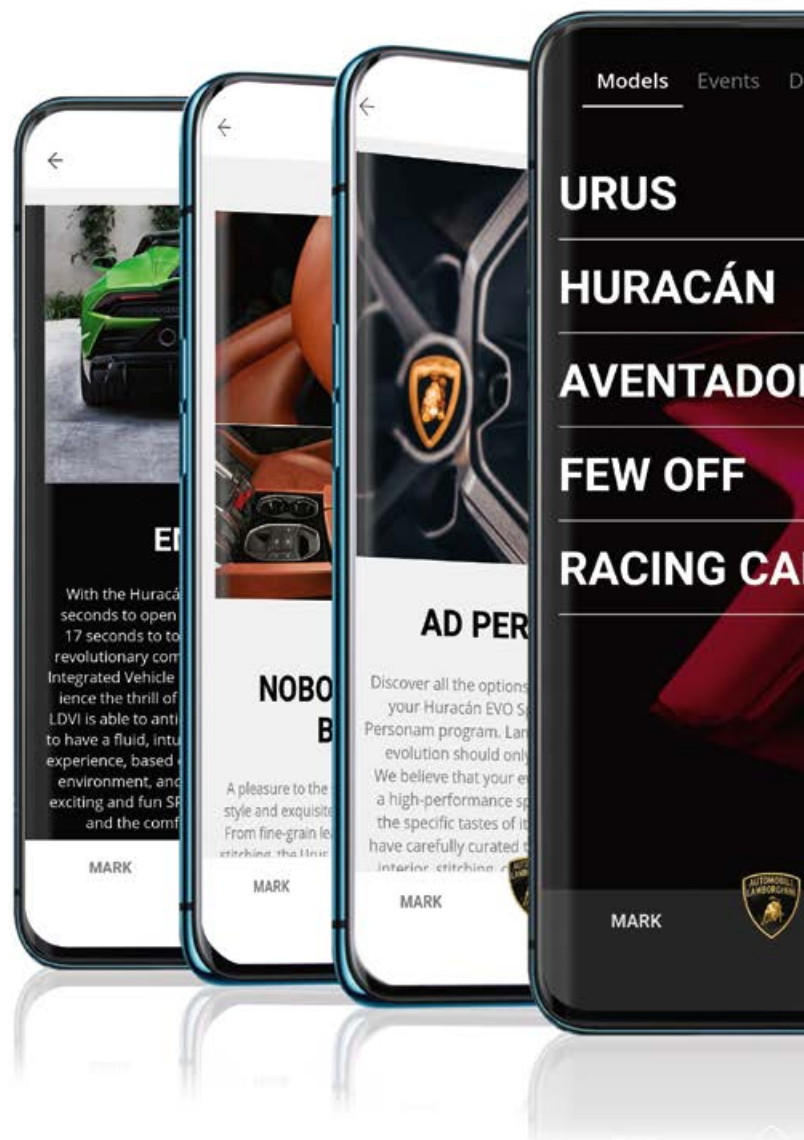
A DIGITAL EXPERIENCE TO EXPLORE, IMAGINE AND BE INSPIRED

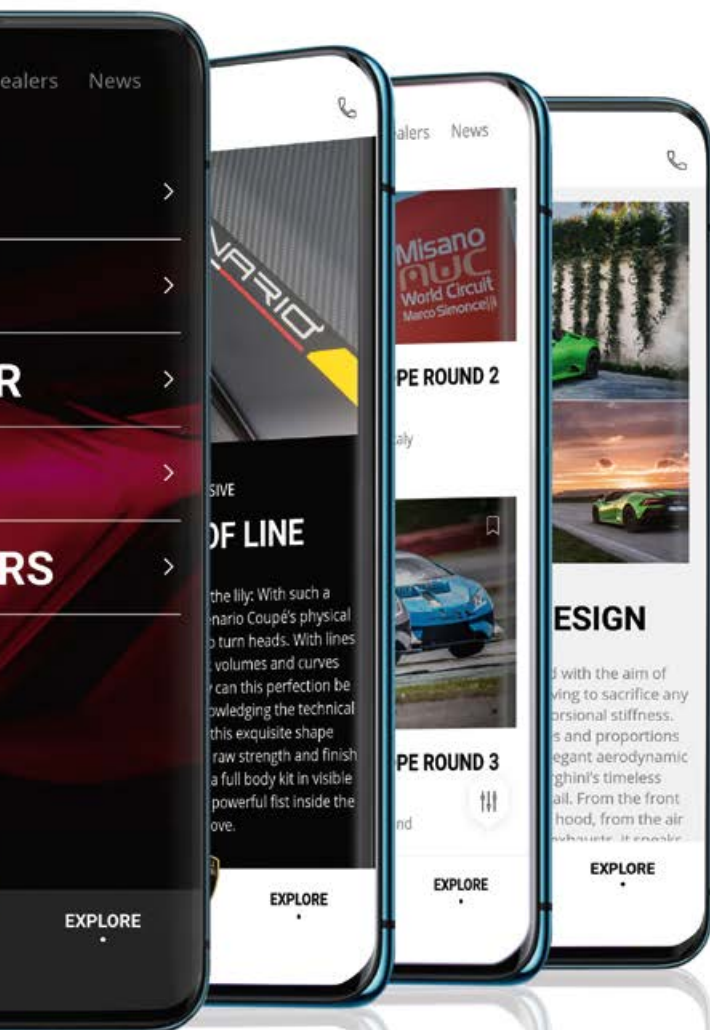
Keeping you connected with the Lamborghini universe at all times.

Discover, imagine, plan, or
configure:
a personalized app which is
packed with content, and which
allows you to stay connected
with Automobili Lamborghini at
all times.

UNICA is also an essential guide
which allows you to:

- Stay in contact with your
dealer
- Stay informed about the
Lamborghini product range
- Get all the latest news on our
racing teams and lifestyle events
- Receive real-time updates on
the production status of your
new vehicle
- Configure and save your
next Lamborghini, then send it
directly to your dealer





- Lamborghini Unica is **reserved exclusively** for Lamborghini customers.
- The app can be downloaded with the QR code shown here.
You will need an invitation code **which you can obtain** from your dealer or by writing to Lamborghini Customer Care: customercare@lamborghini.com



A "UNICA" DIGITAL EXPERIENCE

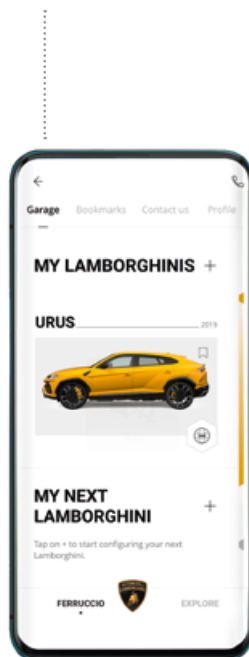
Always up-to-date with the production status

You can monitor the production phases of your vehicle, receiving status and progress updates.



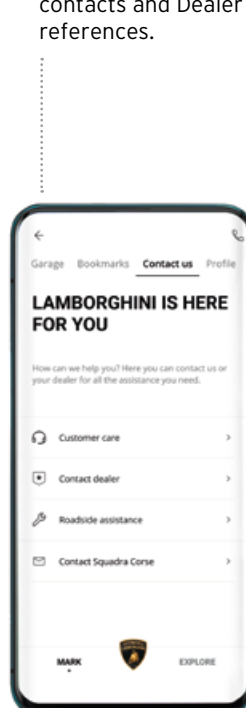
Your personal Lamborghini profile

Each user has a personal area containing their information and the vehicles they own.



Customer care and service

A complete support service at your fingertips. Lamborghini Unica provides easy access to all useful contacts and Dealer references.



The Lamborghini universe

News from the Lamborghini universe with just a tap. Our application gives you a preview of all the latest features of Lamborghini's most recently released models, ensuring you are always kept up to date.



A virtual journey

Imagination is the first step towards reality. With the UNICA APP you can take a virtual journey inside our cars, with a 360° tour to discover all the features of Lamborghini's vehicles.



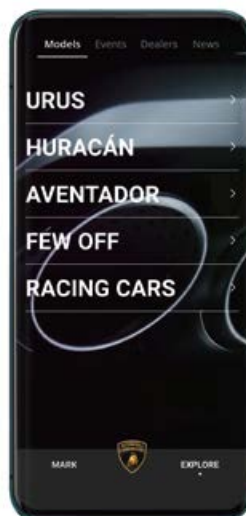
Squadra Corse: on the track with Lamborghini

Experience races live via dedicated content. Obtain your digital pass to access VIP hospitality at Lamborghini Super Trofeo events: this, and more, is reserved for motorsport fans.



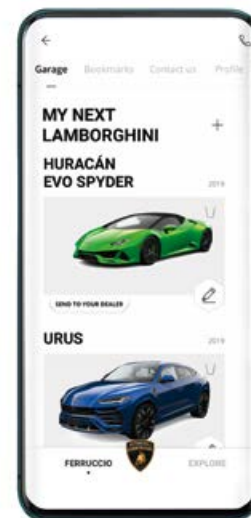
"Masterpieces" in the palm of your hand

A catalog full of information, with all Lamborghini data and features, is something that could not be left out of our app. With you always to satisfy your curiosity and interest.



From your virtual garage to the road

Customizing your next Lamborghini by sharing the configuration with your dealer has never been simpler. The integrated car configurator function provides you with a virtual garage where you can save the details and options selected for your next Lamborghini.



A THREE-YEAR WARRANTY

Peace of mind, guaranteed.

From 0 to 3 years and from 0 to unlimited miles, for a driving experience without limits.
Not even the miles on your odometer.

Automobili Lamborghini guarantees you the highest levels of performance, always. This even applies to protection and warranties, allowing you to travel with total peace of mind.





FOR YOUR SAFETY AND PEACE OF MIND

Guaranteeing Lamborghini owners an experience of the highest quality which is all about reliability and peace of mind.

This is why Automobili Lamborghini provides all new vehicles - starting from the date of delivery and under normal conditions of use - with a **three-year, unlimited-mileage warranty***.

WHAT IS COVERED

Any defects in materials, manufacturing, and/or assembly of the vehicle are covered. Repair and replacement of the individual components and labor costs are also completely free of charge.

TERMS

Any faults or defects discovered must be reported to an Authorized Lamborghini Dealer and/or Service Point within the warranty period indicated on the warranty start coupon.

* Warranty conditions may vary by country.

Authorized Dealers and Service Points are able to provide detailed information on the terms and conditions of the warranty coverage provided for your vehicle.





24/7 ROADSIDE ASSISTANCE

By your side.

Always and everywhere. A roadside assistance service you can count on at all times, **24 hours a day, seven days a week**, thanks to a network of official partners able to **rapidly provide support when needed.**

We provide you with **the fastest, most secure support possible**, whenever and wherever you may find yourself.





NO LIMITS TO YOUR JOURNEY

Quality, efficiency, and performance, going beyond customer expectations.

This has always been Automobili Lamborghini's philosophy, and it is also extended to our roadside assistance service to provide the highest levels of convenience and safety, even in the case of accidents and unforeseen events. Freeing you from setting limits on your travels.

THE SERVICE

Roadside assistance service is provided free of charge for all new vehicles, and can then be renewed thanks to Lamborghini's extended warranty plans.

Vehicles from the **Selezione Certified Pre-Owned program** also enjoy this service for the entire warranty period.

BEYOND THE POSSIBLE

In the event of a breakdown, roadside assistance service **will allow you to resume your journey as quickly as possible.**

In the event that the vehicle requires repair work, a courtesy car will be provided for the time it is in the workshop (for terms and conditions, see the **Excellence Mobility Program** section on page 22).



You can obtain detailed information on the features and duration of the warranty options for the roadside assistance service from Authorized Lamborghini Dealers and Service Points.



EXCELLENCE MOBILITY PROGRAM

**The utmost convenience,
even if you have a breakdown.**

Created for owners of new vehicles or those from the Selezione Lamborghini Certified Pre-Owned program, and designed to ensure the maximum possible convenience in terms of assistance.

Lamborghini Excellence Mobility Program offers the use of a **Courtesy Car** for the period the covered vehicle is off the road and a **Pick Up & Delivery** service to pick up and redeliver the vehicle by a Lamborghini representative.





SUPER ASSISTANCE FOR YOUR SUPER SPORTS CAR

Lamborghini Excellence Mobility Program offers a Courtesy Car and Pick Up & Delivery service to owners of new vehicles covered by the standard warranty activated at the time of purchase, or an extended warranty purchased at a later date, as well as owners of a vehicle from the Selezione Lamborghini Certified Pre-Owned program within the corresponding warranty period.

COURTESY CAR *

A Lamborghini Urus or other vehicle will be provided as a courtesy car by official Lamborghini Dealers/Service Points performing mechanical or bodywork repairs, services, installation of accessories or any other work requiring a stay in the workshop for your vehicle. **The courtesy car service, which must be booked in advance, is completely free of charge** and is provided for the entire period the Lamborghini remains in the workshop, **with no mileage limits attached.**

PICK UP AND DELIVERY *

Thanks to the Pick up & Delivery Service, all that is required is a phone call to **have your Lamborghini collected directly from your home or other specified address and delivered back there when it is ready.** This is a completely free-of-charge service to support you when commitments prevent you from delivering your car in person, allowing you to optimize the management and stay of your vehicle at the official Lamborghini Dealer/Service Point.

* The service can be booked subject to verification that your Dealer is a member of the Lamborghini Excellence Mobility Program. To request the Courtesy Car or Pick Up & Delivery service, you will need to contact Lamborghini Assistance in advance to check availability.







ACCESSORI ORIGINALI

The details that make the difference.

Automobili Lamborghini has been creating legendary super sports cars since 1963 in Sant'Agata Bolognese, Italy. Each and every Lamborghini is hand made and combines advanced technology with an tireless pursuit of perfection. These values are not just the cornerstone of the production of our vehicles, but also of our Accessori Originali range of original accessories. Each accessory is made to the **highest levels of quality using the most advanced technology, following Lamborghini's traditional design standards**, and with attention even to the smallest details. Throughout all this, our goal remains unchanged: to exceed our customers' expectations in terms of quality and support.

Automobili Lamborghini Accessori Originali allow **you to express your personality to the fullest** and make your Lamborghini even more exclusive.



THE BEST MATERIALS AND CUTTING-EDGE TECHNOLOGY



The highest levels of production quality and careful selection of the finest materials.

Automobili Lamborghini boasts a long tradition of hand-made craftsmanship, combined with in-depth knowledge of working with high-tech materials such as carbon fiber. Each and every accessory offers exceptional quality, cutting-edge technology and the design which has always set the Automobili Lamborghini brand apart.



Every model in the Lamborghini line-up has a range of dedicated components and accessories with which owners can customize their vehicles.

Sporty designs, carbon-fiber masterpieces, interiors created with the highest levels of care and technology: these are the added values which make each and every one of our vehicles exclusive and unique.





ACCESSORIES TAILOR MADE
TO YOUR DESIRES.



AN EXCLUSIVE VEHICLE DESERVES THE
BEST CARE, MAINTENANCE AND SECURITY.

AD PERSONAM DETAILS FOR EVERY DESIRE

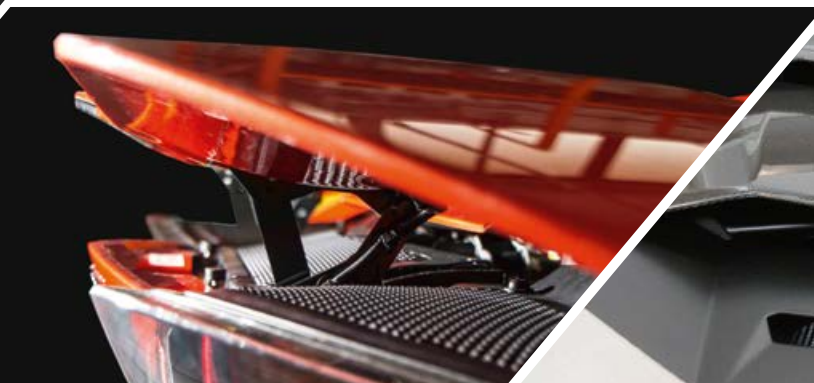
Automobili Lamborghini completes its offering with customized accessories that meet Lamborghini's strict production standards and attention to detail. Accessori Originali is a range of strong, lightweight original accessories with a sports pedigree, ensuring that everything on your vehicle is customized to your requirements.



Designing elegant combinations of colors and materials requires the utmost precision. In order to match every style, create exclusive products, and satisfy every requirement, it is essential to have a wide variety of choices available.

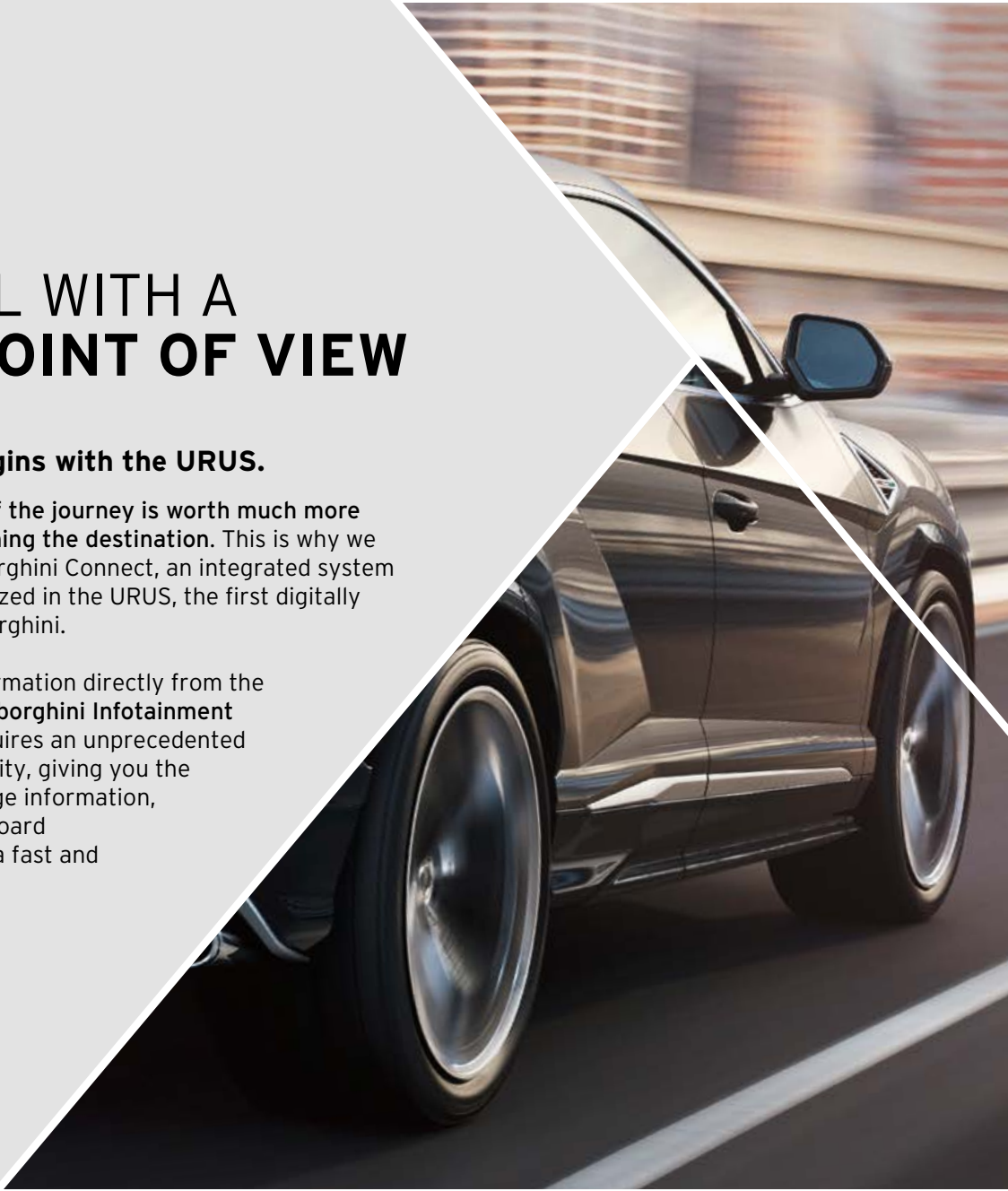


EVERY DETAIL IS A WORK OF ART
IN TERMS OF RESEARCH, DESIGN
AND MATERIALS.



A UNIQUE PHILOSOPHY
BORN OF THE HEAD AND THE HEART.





TRAVEL WITH A NEW POINT OF VIEW

Innovation begins with the URUS.

The experience of the journey is worth much more than simply reaching the destination. This is why we developed Lamborghini Connect, an integrated system which is fully realized in the URUS, the first digitally connected Lamborghini.

By accessing information directly from the Internet, the **Lamborghini Infotainment System (LIS)** acquires an unprecedented level of functionality, giving you the freedom to manage information, features and on-board entertainment in a fast and simple manner.



LAMBORGHINI CONNECT

NAVIGATION

Intelligent navigation services and connectivity are the key to future mobility.

ENTERTAINMENT

Your journeys have never been so fun and interesting.



Lamborghini Connect is an exclusive technology which integrates services for an even higher standard of navigation, safety, comfort and entertainment. Designed to expand functionality and make driving even safer, more pleasurable and comfortable by improving the connection between you, the vehicle and the wider Lamborghini universe.

PEACE OF MIND

Manage the status and condition of the vehicle via the Lamborghini Infotainment System's connection to the UNICA App, for an even higher standard of style and comfort.

SAFETY & SECURITY

Advanced assistance services and new functions help monitor the vehicle and ensure the safety of all its passengers.



Availability of Lamborghini Connect services may vary by country. To find out which are available in your region, contact your dealer.

LAMBORGHINI CONNECT



NAVIGATION



3D City View

A three-dimensional view of the main sights and features of the city is available while driving to provide a more exciting and immersive navigation experience. You can explore cities all over the world directly from the main screen of the Lamborghini Infotainment System thanks to the 3D models which are always just a click away.



Satellite Maps

Google Earth provides highly detailed satellite maps to ensure greater safety and convenience while driving. You can easily switch between normal and 3D satellite viewing on the navigation system.



Real Time Traffic Information

Real-time road and traffic condition updates thanks to TomTom®.



Online Smart Routing

Lamborghini Connect offers tips on the best available route with traffic updates which are always current. The navigation system analyses traffic information in real time and automatically suggests the fastest alternative route to reach your destination.



Online Map Update

With connected services active, the remote map updates provided by HERE® will be directly available on the LIS of your URUS.



Local Hazard Information

In the event of hazards along the route, the LIS will inform you of this in a timely manner, providing you with details of the incident and, where available, an alternative route.



Online Traffic Light information

This service provides information and suggestions on the optimum speed to maintain in order to reach each traffic light when it is green.



Online Road Signs

Your Urus is able to recognize signage, including temporary and smart (digital) road signs, and display them directly on the LIS and on the instrument cluster while driving.



Google™ POI search

Thanks to information provided by Google™, you will be able to find any point of interest or specific location through keywords or predefined categories shown on the LIS display.



Travel Guide & Restaurants

The service offered by WeFind® allows you to search for specific POIs divided into categories and sub-categories such as hotels, restaurants, museums, and much more besides.



Google™ Voice Search

Google™ Voice Search allows you to perform online searches simply by speaking them out loud.



First/Last Mile Navigation

Completely integrated navigation between the UNICA app and the Lamborghini Infotainment System. After setting the destination on your smartphone, the UNICA App will lead you to your vehicle (where necessary). Route guidance then switches automatically to the Lamborghini Infotainment System, which will direct you to the closest parking lot to your destination. At this point, the UNICA App takes over again and provides last-mile directions to the specified destination.



Parking Information

Thanks to the information provided by Parkopedia®, your URUS will provide you with details on parking in the surrounding area, near your destination, or near a specific point selected on the map.



Tank Stop Information

Thanks to the information provided by OPISNAVX®, your URUS will provide you with details on service stations in the surrounding area, near your destination, or near a specific point selected on the map.

Availability of Lamborghini Connect services may vary by country. To find out which are available in your region, contact your dealer.

LAMBORGHINI CONNECT



ENTERTAINMENT



Wi-Fi Hotspot ¹

The antenna on the roof of the vehicle ensures that the data connection inside the URUS is stable and secure.



Natural Language Interaction by Nuance®

The Natural Language Interaction system incorporated in the LIS is designed to aid interaction with the URUS, providing constant improvements in how it understands the user's voice commands.



Smartphone Interface

Apple CarPlay™ and Android Auto™ integration means that you can view and manage content from your smartphone on the HD display of the LIS via the Lamborghini Smartphone Interface.



Rear Seat Entertainment ²

The Lamborghini Tablets located in the dedicated holders on the rear of the URUS's front seats provide access to the multimedia content available on the LIS and allow users to check the vehicle status in real time.



Hybrid Radio ¹

You can enjoy optimum reception of radio stations at all times thanks to automatic selection between FM, DAB and Online Radio.



Online Radio

It is possible to listen to online radio stations thanks to your vehicle's data connection.



Amazon Integration ²

The virtual assistant provides a more interesting and interactive driving experience: it is possible to play music and audiobooks, podcasts, and streaming media via voice interaction, as well as finding real-time information such as weather forecasts, traffic information and sports results.



Music Recognition ¹

This service, provided by Gracenote®, provides all information on the music currently playing on the LIS, such as album, artist, cover art etc.

¹ Available with Plug-in SIM.

² Available as OPT.



PEACE OF MIND



Remote Trip Statistics

This service provides an overview of your trip history: you can access your travel statistics with information such as speed, fuel use, fuel economy and journey times via the UNICA App.



Remote Horn and Lights

UNICA allows you to remotely activate the vehicle's horn and lights so you can easily find your vehicle in parking lots.



Car Finder

UNICA displays where you last parked your vehicle. Each time the ignition is turned off, the vehicle immediately transmits its current GPS co-ordinates so that its parking position is available via the UNICA App and you can easily reach it by foot.



Remote Lock/Unlock

The UNICA App allows you to remotely lock and unlock the vehicle's doors.



Vehicle Status Report

View vehicle status information remotely via the UNICA App. This includes data such as the fuel and oil level, mileage, door and window status, and time/mileage remaining to next service.



Auxiliary Heating

The UNICA App also allows you to remotely adjust the heating, selecting and setting how long you want it to run for, so that the vehicle is already warmed up when you need it.



Privacy Mode

You can manage the privacy level for the data transmitted at any time. This option allows you to prevent transmission of personal data and sharing of the vehicle position. It can be enabled or disabled as required. Privacy mode complies with the Lamborghini Experience Privacy Policy.

Availability of Lamborghini Connect services may vary by country. To find out which are available in your region, contact your dealer.

LAMBORGHINI CONNECT



SAFETY & SECURITY



Online Roadside Assistance

In the event of a fault or breakdown, roadside assistance can be called directly from the vehicle by pressing the dedicated button on the roof liner.



Geofencing Alert

Permitted and prohibited areas can be set. If the vehicle is driven beyond a set boundary, you will receive a notification on the UNICA app.



Private Emergency Call

In an emergency, an automatic or manual call (via the dedicated button on the roof liner) will be made by your Urus to the emergency call center.



Speed Alert

You can set a specific speed limit and receive a notification on the UNICA app if the vehicle exceeds it.



Curfew Alert

A specific period of time can be set in which the vehicle cannot be used. If the vehicle is used outside of this specific time period, you will be informed of this immediately by a notification in the UNICA App.



Valet Alert

You will receive notifications if the vehicle is driven outside the set area and speed limit. This provides greater security for the vehicle when driven by parking attendants, allowing you to check that the vehicle is not used outside the permitted area.



Anti-Theft Alarm Notification

You will be notified if the vehicle is moved or as soon as the anti-theft alarm goes off.



Lamborghini Connect Vehicle Tracking System ¹

Active vehicle theft protection: if the vehicle is stolen, the system notifies the security center, which begins the recovery procedure. The Lamborghini Connect Vehicle Tracking System (LCVTS) recognizes unauthorized use of the vehicle. In the event of theft, the owner and the Security Operations Center are immediately informed so that the vehicle can be located and recovered by the local authorities.



SECURITY OPERATIONS CENTER

In the event of theft, a dedicated team of experts is available and ready to protect the vehicle.



24/7 SERVICE

The security center is operational 24/7/365. The owner is immediately contacted by telephone.



POLICE ASSISTANCE

Special authorization allows the security centers to deal directly with the police and facilitate recovery of the vehicle.



EFFICIENT RECOVERY PROCEDURE

The team of experts will quickly begin the actions necessary for vehicle recovery.



PROACTIVE PROTECTION

The system detects unauthorized use of the vehicle. With the authorization of the police, the security center is able to prevent the stolen vehicle from being started to facilitate its recovery.



CERTIFIED SYSTEM

The system is certified by two independent agencies which check all the required security standards. ²

¹ Available as OPT. or After Sales accessory.

² The certification is valid in countries such as the UK, Belgium, Luxembourg and the Netherlands

Availability of Lamborghini Connect services may vary by country. To find out which are available in your region, contact your dealer.

MAINTENANCE PACKAGES

Scheduled maintenance, guaranteed protection.

A three- or five-year scheduled maintenance service **which allows you to keep the routine maintenance costs** of your new Lamborghini under control.

At the time of purchase, simply select the required program length to be sure that your Lamborghini enjoys the best possible service throughout the coverage period, following the scheduled maintenance plan specified by the manufacturer.

This package **covers not only the cost of labor and spare parts**, but also fluids and consumables, and guarantees that work is performed by certified Lamborghini technicians using original spare parts, **thus protecting your vehicle's future value.**





THREE- AND FIVE-YEAR MAINTENANCE PROGRAMS

Each and every Lamborghini undergoes a scheduled series of instrument-based inspections developed specifically to ensure that all labor, spare parts, and consumables costs are covered.

The three- or five-year standard scheduled maintenance programs* guarantee the best possible care for your vehicle, with the advantage of being able to plan the maintenance costs and duration of your new Lamborghini in advance.

Standard maintenance plans which can be taken out at the time of purchase.



URUS

3
YEARS

- Three-year maintenance plan (15,000 km/year)

5
YEARS

- Five-year maintenance plan (15,000 km/year)

* The maintenance plans offered when purchasing a new Lamborghini may vary depending on the model and your country of residence. Authorized Dealers are able to provide detailed information on the terms and conditions of the maintenance programs available for your vehicle.



Lamborghini Huracán Evo

The scheduled routine maintenance programs offered by Lamborghini include a series of specific technical checks on the components of the engine, transmission and gearbox, bodywork and underbody, electrical system and brakes, as well as changing and/or topping up the vehicle's fluids and replacing the air, fuel and passenger compartment filters.

Standard maintenance plans which can be taken out at the time of purchase.



HURACÁN EVO

(3)
YEARS

- Three-year maintenance plan (15,000 km/year)

(5)
YEARS

- Five-year maintenance plan (15,000 km/year)



ONLY ADVANTAGES

Three- and five-year scheduled maintenance plan for Lamborghini URUS.



	5 YEARS				
	3 YEARS				
	15,000 km (1 year) standard	30,000 km (2 years) standard	45,000 km (3 years) standard	60,000 km (1 year) optional	75,000 km (1 year) optional
SPARE PARTS	Oil filter	- Oil filter - Dust and pollen filter	- Oil filter - Spark plugs	- Oil filter - Air filter - Dust and pollen filter	Oil filter
FLUID CHANGES	Engine oil	- Engine oil - Brake fluid	Engine oil	- Engine oil - Brake fluid	Engine oil
CHECKS	Thirteen checks, including: - Cooling system - Engine - Brakes - Tires - Windshield	Thirty-six checks, including: - Cooling system - Engine - Brakes - Tires - Windshield - Transmission - Safety belts - Underbody - Exhaust - Crankshafts - Front and rear axle - Doors - Lights - Battery	Thirteen checks, including: - Cooling system - Engine - Brakes - Tires - Windshield	Thirty-six checks, including: - Cooling system - Engine - Brakes - Tires - Windshield - Transmission - Safety belts - Underbody - Exhaust - Crankshafts - Front and rear axle - Doors - Lights - Battery	Thirteen checks, including: - Cooling system - Engine - Brakes - Tires - Windshield



Three- and five-year scheduled maintenance plan for Lamborghini HURACÁN.

	5 YEARS				
	3 YEARS				
	15,000 km (1 year) standard	30,000 km (2 years) standard	45,000 km (3 years) standard	60,000 km (1 year) optional	75,000 km (1 year) optional
SPARE PARTS	Oil filter	- Oil filter - Air filter - Spark plugs - Pollen filter	- Oil filter - Transmission fluid filter	- Oil filter - Air filter - Spark plugs - Pollen filter	- Oil filter - Pollen filter
FLUID CHANGES	Engine oil	- Engine oil - Engine coolant	- Engine oil - Transmission fluid - Front differential oil (mechanical) - Front differential oil (hydraulic)	- Engine oil - Engine coolant - Brake fluid	Engine oil
CHECKS	Nineteen checks, including: - Air filter box - A/C Condenser - Steering system and transmission - Brake system - Suspension - Tire pressures and rims - Body and underbody - Safety belts - Headlight alignment - Battery	Twenty checks, including: - Engine coolant - Engine auxiliary belt - A/C Condenser - Steering system and transmission - Brakes - Suspension - Tire pressures and rims - Body and underbody - Safety belts - Headlight alignment	Twenty-three checks, including: - Air filter box - A/C Condenser - Steering system and transmission - EVAP system - Exhaust system - Brake system - Suspension - CO/HC emissions test - Canister - Tire pressures and rims - Body and underbody - Safety belts - Headlight alignment - Battery	Twenty checks, including: - Engine coolant - Engine auxiliary belt - A/C Condenser - Steering system and transmission - Brakes - Suspension - Tire pressures and rims - Body and underbody - Safety belts - Headlight alignment	Nineteen checks, including: - Air filter box - A/C Condenser - Steering system and transmission - Brake system - Suspension - Tire pressures and rims - Body and underbody - Safety belts - Headlight alignment - Battery

TRAINING AND CERTIFICATION

Training excellence.

The **Lamborghini Training Academy** is a cutting-edge facility in Sant'Agata Bolognese, Italy, developed specifically by Automobili Lamborghini to offer training and continuing professional development to After Sales staff. Its mission is to supply the complete set of skills required to provide the highest levels of customer experience and the highest standard of service.

The Academy's team of experts provide training - both on site and remotely via e-learning - in order to train dealer personnel **to the highest possible levels and ensure they can fully interpret the Lamborghini spirit: precision, attention to every detail, and a continuous focus on technological evolution.**





HIGH STANDARDS OF QUALITY REQUIRE HIGH STANDARDS OF TRAINING

Highly skilled, certified specialists.

The **Lamborghini Training Academy** develops and delivers training courses which provide students with **full knowledge of the brand, its products, procedures, and methodologies**. In the modern Sant'Agata Bolognese facility, or at local Training Centers, Lamborghini experts dedicate themselves to training qualified technicians able to provide the highest standards of quality when they work on your vehicle, and managerial staff with the specific knowledge to manage processes and services in accordance with the brand's values.

CONTINUING PROFESSIONAL DEVELOPMENT

The **Certification Program**, divided into three learning phases, provides for recognition of trainees' expertise through **practical and theory exams**, where they are required to demonstrate the skills and abilities learned throughout the course.

HIGH-QUALITY TRAINING

All authorized **Service Points** provide customers with **professional operatives** who are able to handle all requirements and offer full technical support.

Becoming a certified Lamborghini specialist means being able to bring the vehicle being worked on **to the same condition and quality standards as when it rolled out of the factory in Sant'Agata Bolognese**.





CERTIFIED REPAIRS

With qualified processes.

If repair or restoration work is required, **using the official Lamborghini network of Dealers and Service Points** gives you the certainty that you can count on **qualified and certified assistance**. Lamborghini Dealers and Service Points use only original spare parts and carefully follow the manufacturer's instructions. This ensures that Lamborghini's own safety, performance, and reliability standards are kept at the highest levels.





LAMBORGHINI SERVICE CENTERS FOR TIMELESS VALUE

Certified processes and guaranteed spare parts.

Qualified technicians, who have undergone the specific training programs developed and supplied directly by Lamborghini, are able to guarantee that their work protects the integrity of all Lamborghini vehicles. Using a qualified Lamborghini technician will ensure your vehicle is kept in impeccable condition and perfect working order, regardless of age and mileage.

Using official Lamborghini Dealers and Service Points for service and assistance means:

- A **guarantee** that all components used are **original and conforming**
- Ensuring that the **performance and levels of safety of your vehicle are maintained** thanks to repair work performed in accordance with Automobili Lamborghini's specific technical standards
- **Dealers/Service Points which undergo constant monitoring by TÜV**, an independent certification organization responsible for checking the conformity of technical equipment, work procedures and the training certificates required by Automobili Lamborghini
- **Constant and periodic checks by Automobili Lamborghini** that the Dealers/Service Points meet the required quality standards, even after their certification.

With the certainty that your vehicle will hold its value over time, retaining its original integrity and ensuring that the official warranties for the work provided by the manufacturer are obtained.

All work performed by the official network is recorded in the Lamborghini database containing the history and details of vehicle maintenance and/or repair work. This is a crucial computer resource which certifies the scrupulous maintenance and care taken and increases the value of its originality and conformity.





STEEL AND ALUMINUM REPAIRS

The structural components of a vehicle and its bodywork require particular attention and care in the event of a repair. Your vehicle will only maintain its extremely high specified levels of performance and safety if such work is performed precisely in accordance with Lamborghini protocols.

Our vehicles use materials such as **aluminum and steel** in an innovative and original manner. Any and all repairs require proven knowledge and expertise to ensure that all work is performed in accordance with Lamborghini guidelines, ensuring materials maintain their original physical and technical specifications.

Only technicians trained and certified by Lamborghini are able to guarantee that such work is performed properly. Lamborghini has also chosen the **independent certification body TÜV** as its partner to certify and guarantee conformity and compliance of the standards of personnel training, the instrumentation used, and the work procedures performed at all Lamborghini repair facilities.



PAINTWORK REPAIRS

Precise work of the highest quality, with incredible attention to detail using paints that meet the strictest levels of quality and are able to fully meet the required standards.

Because the external appearance of the vehicle must also be maintained perfectly: whether it is the pastel tints of the historic models, or the refined nuances of the new metallic multi-layer paints, the character of a Lamborghini has always been expressed in part through its color, gloss and depth.

Only Lamborghini's official network of Dealers and Service Points, with the exclusive Certified Paint Shop painting service, are able to guarantee the technical skills and mastery required to maintain the quality of the vehicle's color and aesthetic details over time. Our network meets Automobili Lamborghini's quality standards and follows the repair protocols as described in the official painting manual.

This is a service guaranteed by the TÜV certification body, which ensures that the procedures, the equipment used, and the technical training of the personnel comply with Lamborghini standards.

Certified Paint Shops are able to carry out the following:

- **Painting** (polishing, refinishing and spot repairs) on complete or partial surfaces
- **Application of liveries** (painted and adhesive) for special-edition Lamborghinis
- **Installation of removed components** on the basis of the chosen paint repair process



CARBON FIBER REPAIRS

The carbon-fiber repair program.

CFRP is an acronym which stands for **Carbon Fiber Reinforced Plastic**. This material is the expression of very advanced levels of technology and performance, and requires that inspection, maintenance and repair work is performed in accordance with specific methodologies and using dedicated equipment. CFRP repair must follow the processes specified by Automobili Lamborghini.

For this reason, Lamborghini offers the services of the **Carbon Fiber Flying Doctor**, a specialized technician who works solely on carbon fiber, in order to ensure that the physical and mechanical properties of the components are kept intact, maintaining the vehicle's original high levels of safety.

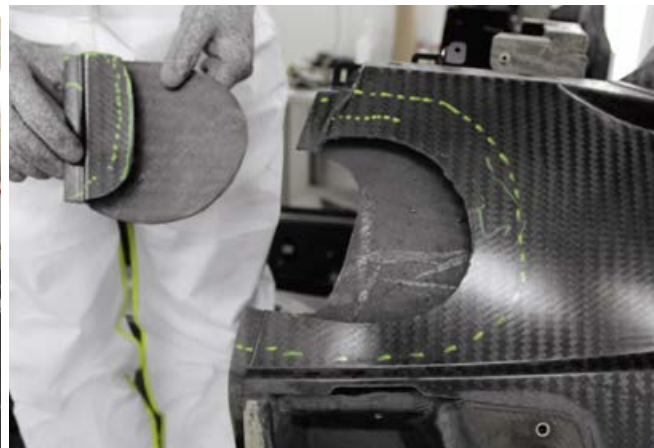
The Carbon Fiber Flying Doctor

- a. Is qualified to perform:
 - Non-invasive testing
 - Cutting, welding and replacement of CFRP parts
 - Repairs on CFRP body parts
- b. Issues certificates that the repairs meet the quality standards required by Automobili Lamborghini.



Lamborghini certified carbon fiber repair

is a maintenance service performed in a specific dedicated technical area, offered solely by Authorized Dealers and/or Service Points which are able to fully meet Automobili Lamborghini's technical and quality standards.



ORIGINAL SPARE PARTS

When only an original will do.

Automobili Lamborghini's goal has **always been to go beyond**, and not simply meet, **customer expectations** of quality and service. Our spare parts are also manufactured and distributed in accordance with this guiding principle.

Day after day, your Lamborghini **realizes its power to the fullest**, but in order to keep it in perfect working order, **the synergy between each and every one of its components must be maintained.**

Maintaining these synergies requires the use of original spare parts: optimal performance, quality, and safety can be achieved only with **components that perfectly meet the specifications for each Lamborghini model.**





PERFORMANCE AND EFFICIENCY EVEN IN THE SMALLEST DETAILS



Even the smallest parts of your Lamborghini are **essential components**.

Using Lamborghini **original spare parts** means being sure that each and every component is perfectly adapted to the technical specifications of your vehicle, **restoring its comfort and efficiency**, and also ensuring that the work meets the highest quality and safety standards.



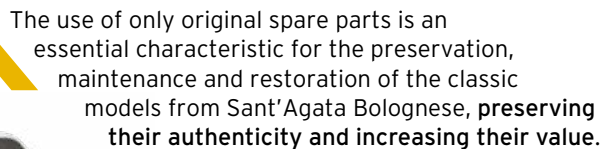
Each and every component in your vehicle is **designed to best meet the performance, reliability, and durability** of Lamborghini models.

Lamborghini technicians use only original spare parts and components, the only ones able to maintain the excellence and exclusivity of your vehicle over time.





VINTAGE SPARE PARTS



Automobili Lamborghini has always been involved in **the production of original spare parts for its classic models**, now providing coverage for around 65% of the range. This is a number which continues to grow, year on year, encompassing a huge range of models, from the 350 GT to the Diablo.






 The original spare parts either come from Automobili Lamborghini's spare parts warehouse, or are manufactured to order by the original suppliers or those certified to reproduce them. Indeed, if a specific spare part is not available, it may be **reproduced** on the basis of the original drawings and technical specifications of the materials used.

This is a service which allows the components of classic Lamborghinis to be replaced without jeopardizing their authenticity.



SELEZIONE

The highest quality for complete peace of mind.

Selezione Lamborghini Certified Pre-Owned offers the highest levels of security and peace of mind to purchasers of used Lamborghinis.

Thorough inspections, precise certifications, and meticulous tuning and restoration by the manufacturer's qualified technicians provide you with the certainty of being able to drive a Lamborghini from the past with the same peace of mind as if you were buying a new model.





CERTIFIED QUALITY FOR ALL OUR CUSTOMERS



SELEZIONE
CERTIFIED PRE-OWNED

The Lamborghini customer community: special advantages, certified quality.

Being part of the Lamborghini customer community means being able to make use of exclusive services and opportunities. One of these is **Selezione Lamborghini Certified Pre-Owned**, the program created to provide the highest levels of security for purchasers of used Lamborghinis.

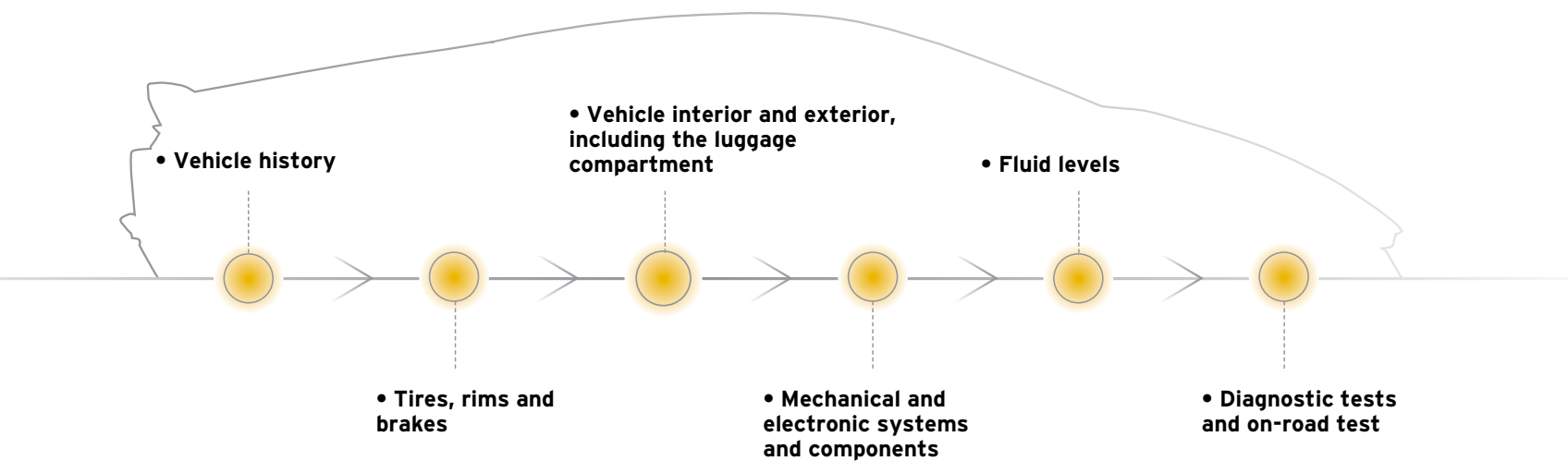
We rely on the experience of our technicians and using only original spare parts and components to select, prepare, and certify our vehicles, subjecting them to a thorough technical inspection (interior, exterior, mechanical components, electronics, tires, rims and brakes).

Before qualifying for the Selezione program, a used vehicle also undergoes a complete diagnostic test and thorough road testing.

The suitability of the selected vehicles is subject to compliance with specific requirements which are checked thoroughly by our technicians:

- Mileage below **70,000 km** (100,000 km for Urus)
- Age below **84 months** (120 months for Urus)
- Full service history
- Passing the **150 specific technical tests** on our checklist





The Selezione Lamborghini Certified Pre-Owned Program is available only through Authorized Dealers and Service Points, whom you can contact for detailed information on the advantages, selection criteria, terms and validity. The conditions of the service may vary by market.



ALWAYS SAFE ON YOUR ROAD



SELEZIONE
EXTENDED PROTECTION

**The advantages of an extended warranty, for the highest level of protection.
The "Extended Protection" formula.**

All vehicles in the Selezione program are covered by an additional Lamborghini warranty of at least 12 months*/**. This warranty covers components and labor costs, and ensures that all work is performed by qualified Lamborghini personnel using only original spare parts and in accordance with the manufacturer's specifications and instructions. Your Dealer can provide you with a detailed illustration of all the benefits provided by this extended warranty, designed to ensure that your vehicle is always kept in perfect working order.

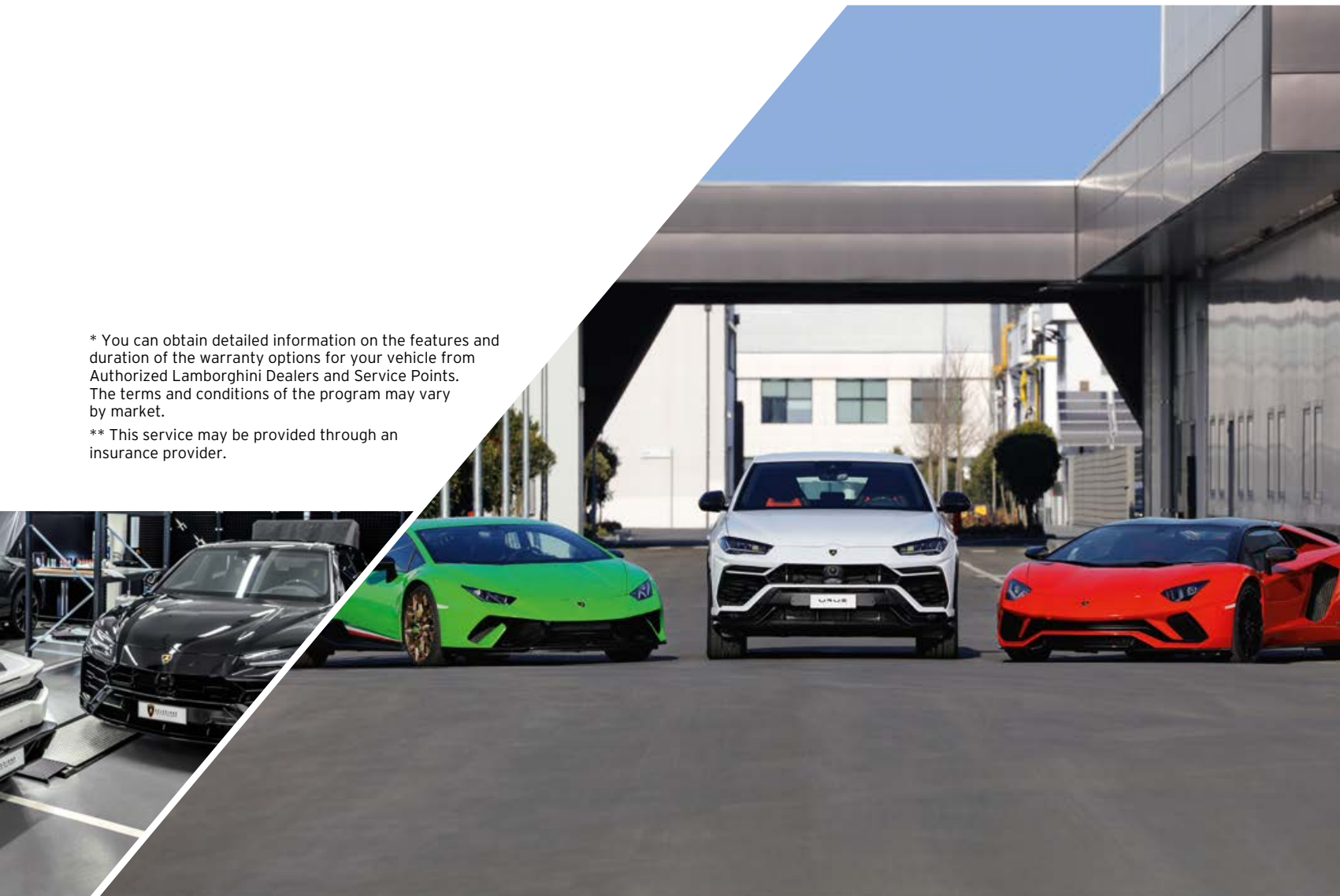
To qualify for the Selezione program, the vehicle must have no more than 70,000 km (100,000 km for the Urus), and be no more than seven years old (ten for the Urus).

Each renewal of the warranty plan requires the vehicle to pass Lamborghini's 150-point checklist.



* You can obtain detailed information on the features and duration of the warranty options for your vehicle from Authorized Lamborghini Dealers and Service Points. The terms and conditions of the program may vary by market.

** This service may be provided through an insurance provider.



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